



Raymond L. DeFazio (b. 1936)
Ohio River Blvd., n.d.
Serigraph on paper, 12 3/4 x 19 1/2 inches
The Westmoreland Museum of American Art
Gift of Dr. Eric C. Hulmer, 1985.91

Artwork courtesy of:

**THE WESTMORELAND
MUSEUM of AMERICAN ART**

The Westmoreland County COVID-19 Response Update Call will begin shortly.



INTRODUCTIONS



United Way of
Southwestern Pennsylvania

- **McCrae Martino**
Executive Director
Community Foundation of Westmoreland County
- **Amy Franz**
Interim Region Director
United Way of Southwestern PA

<https://tinyurl.com/2020response>

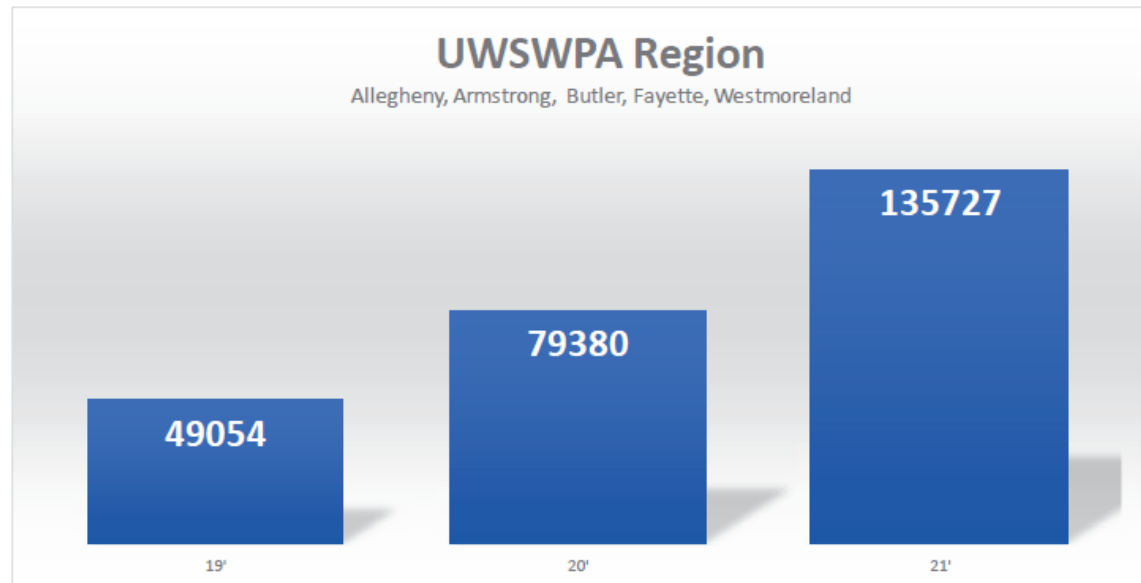
UWSWPA Region 2019-2021 Contact Progression

61.8% Increase from 2020 over 2019

70.9% increase from 2021 over 2020

UWSWPA Region

Allegheny, Armstrong, Butler, Fayette, Westmoreland



	2019	2020	2021
Allegheny	38359	56888	99229
Armstrong	491	921	1775
Butler	3732	3947	6333
Fayette	1556	3195	6252
Westmoreland	4916	14429	22138

Westmoreland County December 2021



PA 2-1-1 Southwest told me what help I was eligible for. I couldn't have figured it out by myself.
- 2-1-1 caller -



804
PHONE CONTACT
Last month: 1,009
Last year: 1,037



45
TEXT CONTACT
Last month: 2,707*
Last year: 46
* Includes broadcast text.



12
CHAT & EMAIL CONTACT
Last month: 17
Last year: 11



635
WEB CONTACT
Last month: 838
Last year: N/A

BASIC NEEDS BY CATEGORY

Includes only the referrals made by Resource Navigators in response to phone, text, chat, or email contact (does not include web searches).



264
UTILITIES



476
HOUSING



44
FOOD



32
HEALTHCARE & COVID-19



32
EMPLOYMENT & INCOME



58
MATERIAL GOODS

TOP NEEDS

The numbers below reflect both the self-identified needs of callers and those discovered during the course of calls; they also include self-referrals to programs for which individuals searched the PA211 websites.

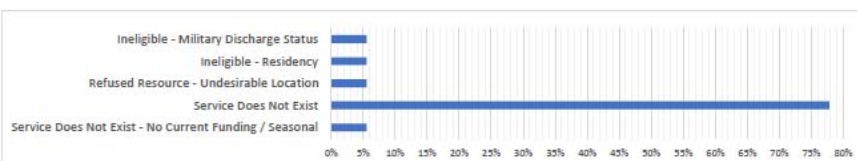
Referred Service	Count
Rent Payment Assistance	453
Electric Service Payment Assistance	139
Water Service Payment Assistance	103
Holiday Gifts/Toys	86
Food Pantries	49
Heating Fuel Payment Assistance	48
Gas Service Payment Assistance	38
Undesignated Temporary Financial Assistance	33
Community Shelters	29
Comprehensive Information and Referral	25

UNMET NEEDS

If services do not exist to meet a contact's stated need, or if they are deemed ineligible for services, 2-1-1 records that as an unmet need. In these cases, the Resource Navigators explore other services that may be of assistance.

Unmet Need	Count
Automobile Loans	2
Furnace Maintenance/Repair	2
Furnaces	2
Motel Bill Payment Assistance	2
Automobile Insurance	1
Automobiles	1
Christmas Meals	1
Christmas Parties	1
Food Pantries	1
Gas Money	1

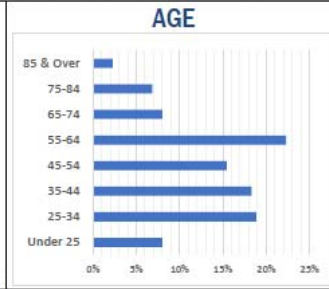
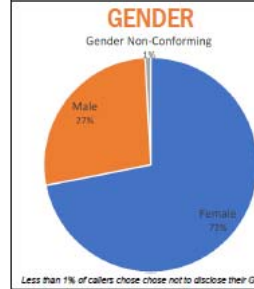
REASONS FOR UNMET NEEDS



Westmoreland County, December 2021



DEMOGRAPHICS



TOP ZIP CODES

Zip	Count	Zip	Count
15627	14	15627	14
15089	12	15089	12
15683	11	15683	11
15639	10	15639	10
15697	10	15697	10
15675	8	15675	8
15072	7	15072	7
15658	7	15658	7
15672	6	15672	6
15085	5	15085	5

TOP REFERRALS

Catholic Charities of the Diocese of Greensburg - Direct Church Referrals for Rent Assistance	316
Catholic Charities of the Diocese of Greensburg - Electric Bill Payment Assistance	84
Blessed Sacrament Cathedral - Rent Assistance	46
Catholic Charities of the Diocese of Greensburg - Sewage Bill Payment Assistance	40
Westmoreland County ERAP - Union Mission - Intake and Processing	40
Catholic Charities of the Diocese of Greensburg - Cooking and Heating Fuel	37
Feeding the Spirit - Rent Payment Assistance	30
Catholic Charities of the Diocese of Greensburg - Water Bill Payment Assistance	29
Westmoreland County Assistance Office - LIHEAP (Energy Assistance, Utility Help)	27
Westmoreland County Assistance Office - Emergency Shelter Allowance (ESA)	26
Westmoreland County Housing Authority - Rent Assistance Program	26
Catholic Charities of the Diocese of Greensburg - Information and Referral	25
Mount Pleasant Good Samaritan Center Rental Assistance	22
Saint Vincent de Paul of Greensburg - Utility Payment Assistance	21
UWSWPA Emergency Basic Needs - COVID-19 Fund Application	20
Catholic Charities of the Diocese of Greensburg - Food Assistance	18
Welcome Home Shelter SPSHS Connect Emergency Shelter for Women and Families	18
Catholic Charities of the Diocese of Greensburg - Direct Church Referral for Miscellaneous Needs	16
Catholic Charities of the Diocese of Greensburg - Gas Bill Payment Assistance	15
Modest Needs - Emergency Self-Sufficiency Grants	14
Excela Health - Westmoreland Mobile Covid-19 Immunization Clinic for Homebound	11
Salvation Army - New Kensington Worship and Service Center - Food and Financial Assistance	11
Westmoreland Community Action - Dollar Energy Applications for Electric	11
Catholic Charities of the Diocese of Greensburg - Clothing Assistance	10
Catholic Charities of the Diocese of Greensburg - Diapers	10

Doug Chew

County Commissioner



<https://tinyurl.com/2020response>

Dr. Carol Fox

Chief Medical Officer



<https://tinyurl.com/2020response>

Bud Mertz

Director of Public Safety



<https://tinyurl.com/2020response>

Tim Phillips
Executive Director,
Drug Overdose Task Force
724-309-4800



<https://tinyurl.com/2020response>

Jennifer Miller

Chief Executive Officer

Listing of Food Pantries:

<https://westmorelandfoodbank.org/receive-assistance/find-a-pantry/>

<https://tinyurl.com/2020response>



Updates on behalf of Deb Thackrah

<https://tinyurl.com/2020response>

feeding the spirit



Dan Carney

Executive Director



<https://tinyurl.com/2020response>

UPCOMING CALLS

Thursday, March 10, 8:00 am

Thursday, April 14, 8:00 am

Thursday, May 12, 8:00 am



<https://tinyurl.com/2020response>