The Westmoreland County COVID-19 Response Update Call will begin shortly.
Amy Franz
Interim Region Director

https://www.cfwestmoreland.org/educationadvocacy
Westmoreland County
April 2022

PA 2-1-1 Southwest told me what help I was eligible for. I couldn’t have figured it out by myself.
- 2-1-1 caller -

1,186 PHONE CONTACT
Last month: 1,316
Last year: 2,308
71 TEXT CONTACT
Last month: 48
Last year: 77
9 CHAT & EMAIL CONTACT
Last month: 0
Last year: 7
850 WEB CONTACT
Last month: 715
Last year: 104

NEEDS

Basic Needs by Category
Includes only referrals made to Resource Navigator in income budget, food, chat, or email contact does not include walk-in service.

778 Homeless & Shelter
26 Food & Meals
417 Healthcare & COVID
19 Mental Health & Substance Abuse
87 Employment & Income
24 Material Goods & Household
11 Transportation

TOP NEEDS
The numbers below reflect both the self-identified needs of callers and those discovered during the course of calls. They also include self-referrals to programs for which a caller searched PA 2-1-1 website.

<table>
<thead>
<tr>
<th>Referred Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rent Payment Assistance</td>
<td>755</td>
</tr>
<tr>
<td>Electric Service Payment Assistance</td>
<td>410</td>
</tr>
<tr>
<td>Utility Disconnection Protection</td>
<td>68</td>
</tr>
<tr>
<td>Gas Service Payment Assistance</td>
<td>60</td>
</tr>
<tr>
<td>VITA Programs</td>
<td>59</td>
</tr>
<tr>
<td>Undesignated Temporary Financial Assistance</td>
<td>38</td>
</tr>
<tr>
<td>Automobile Payment Assistance</td>
<td>30</td>
</tr>
<tr>
<td>Community Shelters</td>
<td>35</td>
</tr>
<tr>
<td>Low Income/Subsidized Private Rental Housing</td>
<td>34</td>
</tr>
<tr>
<td>Electric Service Shut Off Suspension Programs</td>
<td>33</td>
</tr>
</tbody>
</table>

UNMET NEEDS
If services do not exist to meet a caller's stated need, or if they are deemed unavailable for services, PA 2-1-1 records that as an unmet need. In these cases, the Resource Navigator explores other services that may be of assistance.

<table>
<thead>
<tr>
<th>Unmet Need</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Basic Education</td>
<td>1</td>
</tr>
<tr>
<td>Animal Food/Supplies Donation Programs</td>
<td>1</td>
</tr>
<tr>
<td>Assistive Technology Training</td>
<td>1</td>
</tr>
<tr>
<td>Discounted Cable Service</td>
<td>1</td>
</tr>
<tr>
<td>Food Pantries</td>
<td>1</td>
</tr>
<tr>
<td>Home Rehabilitation Grants</td>
<td>1</td>
</tr>
</tbody>
</table>

Reasons for Unmet Needs

TOP REFERRALS
Catholic Charities of the Diocese of Greensburg - Rent Assistance
Catholic Charities of the Diocese of Greensburg - Utility Service Payment Assistance
Westmoreland County ERAP - Intake and Processing
Saint Vincent de Paul of Greensburg - Utility Payment Assistance
Westmoreland Community Action - Dollar Energy Applications for Electric
Southwestern Pennsylvania Assistance Offices - LINEAP
Pennsylvania Public Utility Commission - Electric Companies
Southwestern Community Action - Dollar Energy Applications for Gas
Salvation Army - Greensburg Corps and Worship Center - Material Good, Food Assistance
Feeding the Spirit - Rent Payment Assistance
Pennsylvania Housing Finance Agency - PA Housing Search Website
Westmoreland County Housing Authority - Homeless Assistance Program (HAP)
Salvation Army - Ligonier Service Center - Emergency Direct Assistance
Salvation Army - New Kensington Worship and Service Center - Food and Financial Assistance
Blackburn Center - Emergency Shelter for Victims of Domestic Violence
Pennsylvania Public Utility Commission
Salvation Army - Ligonier Worship and Service Center - Food and Financial Assistance
Welcome Home Shelter SPSR Connect Emergency Shelter for Women and Families
Union Mission - Men's Shelter - Coordinated Entry
Moist Needs - Emergency SSI/SSDI Money Grants
Salvation Army - Monessen Worship and Service Center - Material Good and Financial Assistance
Gina Cerilli Thrasher
County Commissioner

https://www.cfwestmoreland.org/educationadvocacy
Doug Chew
County Commissioner

https://www.cfwestmoreland.org/educationadvocacy
Dr. Carol Fox
Chief Medical Officer

https://www.cfwestmoreland.org/educationadvocacy
Bud Mertz
Director of Public Safety

https://www.cfwestmoreland.org/educationadvocacy
Sara Stenger
Administrator, Behavioral Health and Developmental Services

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New Program in Westmoreland County

Community Based Care Managers use a holistic, person-centered approach in assisting adults to live independently in the community with a healthy, recovery-focused lifestyle. Using the Social Determinants of Health model, goal-based service plans are developed to serve individuals with complex needs. Contact Pam Ackerman or Laura Willochell for info and referrals.

packerman@mhaswpa.org; lwillochell@mhaswpa.org

Community Based Care Managers
Phone: 724-834-6351 x115 or x120
VIRTUAL SUPPORT GROUPS (FOR ADULTS)

PLEASE NOTE THESE GROUPS ARE NOT MEANT TO REPLACE THERAPY, BUT TO PROVIDE ADDED SUPPORT
CONTACT HEATHER MCLEAN AT HMCLEAN@MHASWPA.ORG OR (724)433-1359

**MH Support Group** (Mental Health)
Every 2nd Tuesday of every month, 1:00PM-2:00PM

**LGBTQ+ Support Group**
Every 2nd Tuesday of every month, 6:00PM-7:00PM

**The “Anyone” Support Group** (For anyone wanting to talk)
Every 1st Wednesday of each month, 6:00PM-7:00PM

**Aging Up Support Group** (Transitional Ages 18-26)
Every 2nd Monday of every month, 4:00PM-5:00PM
IN-PERSON SUPPORT GROUPS

PLEASE NOTE THESE GROUPS ARE NOT MEANT TO REPLACE THERAPY, BUT TO PROVIDE ADDED SUPPORT.
CONTACT HEATHER MCLEAN AT HMCLEAN@MHASWPA.ORG OR (724)433-1359

Caring Ones Support Group (For those supporting a loved one with mental illness)
Every 2nd Monday of every month, 6:00PM-7:30PM

LOSS Support Group (For those who have lost loved ones to suicide)
Every 1st Tuesday of each month, 6:30PM-8:30PM
Contact: Beth Crofutt, bcroftutt@mhaswpa.org or (724) 834-6351 Ext: 118

Hope & Healing Support Group (For those recovering from a past suicide attempt)
Every 1st and 3rd Tuesday of every month, 6:00PM-7:30PM

Mon Valley LOSS Support Group Every 2nd and 4th Monday of the month, 1:00PM-2:30 PM
Location: Mon Valley Hospital, 1163 County Club Road Monongahela, Pa 15063
Contact: Sam Lonich, splonich@gmail.com

NAMI, Family Support Meetings Every 2nd Tuesday of every month, Time: 7:00 PM-8:30PM
Location: West Hempfield Presbyterian Church
Contact: Harriet Hetrick, (412)596-5071
UPCOMING TRAININGS

CIT Trainings- May 23-27 and June 6-10
Open to All Law Enforcement Officers in Westmoreland County
(Slots Are limited)

Hoarding Training- July 26th-WCCC
Facilitated by the Hoarding Task Force of Philadelphia

ASIST (Applied Suicide Intervention Skills Training)
August 25 & 26 (Slots are limited)

For more info, contact Heather McLean,
hmclean@mhaswpa.org or (724) 433-1359
The May training is today!
If interested in attending the training on June 9th, please register ASAP!
Slots are limited.
Contact Heather McLean at hmclean@mhaswpa.org with any questions.
The Healthy Families/Healthy Babies Committee is hosting a FREE Training sponsored by Westmoreland BH/DS Office. This is for Parents and Caregivers. Eventbrite Registration is now open.

- The SPROUT Training for licensed professionals on May 20 is FULL.
- The QPR “Train a Trainer” Training on June 7 is FULL.
TO ALL VETERANS AND FAMILIES

You're invited to our

VETERANS FAIR

May 12, 2022
3:00 PM to 5:00 PM

Westmoreland County Community College
Student Achievement Center

BRING A COPY OF YOUR DD-214 TO GET A FREE ID CARD FOR SPECIAL BENEFITS IN WESTMORELAND COUNTY

Today!

WESTMORELAND DRUG AND ALCOHOL COMMISSION, INC.

Free WESTMORELAND COUNTY VETERANS Conference

Calling all Professionals who work with Veterans! Come learn about resources for Veterans and hear from our Keynote Speaker, Brandon Rumbaugh:

- Social Work and PCB Credits are being offered.
- If a member of NASSV, SW credits are free, if not it will be $15 for non-members.

Vendor Tables with Veteran Resources

THURSDAY
MAY 12, 2022
9:00 AM TO 3:00 PM
WESTMORELAND COUNTY COMMUNITY COLLEGE
STUDENT ACHIEVEMENT CENTER

Register to attend at
HTTPS://WWW.SURVEYMONKEY.COM/R/VETCONF2022

CONTINENTAL BREAKFAST AND LUNCH INCLUDED
Paws for Prevention
Saturday, May 21, 2022, from 11 am - 2 pm
Mammoth Park
Fun for the whole family and your pets

Ray of Hope, Westmoreland County Suicide Awareness and Prevention Task Force 16th Annual Walk.
September 10th, 2022
Jennifer Miller
Chief Executive Officer

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UPCOMING CALLS

Thursday, June 9, 8:00 am
Thursday, July 14, 8:00 am

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